



H.A.T. Tours  
European Opera Tours

RESERVATION FORM

Please complete and print the reservation form below.  
Sign and mail it with your deposit of \$2.000 per person to:  
H.A.T. Tours, P.O. Box 46876, St. Petersburg, FL 33741

Number of persons in party:	
If travelling alone, do you prefer:	<input type="checkbox"/> Single occupancy or <input type="checkbox"/> Shared accommodation
If double occupancy, is preference for	<input type="checkbox"/> One bed or <input type="checkbox"/> Two beds

	Person 1	Person 2
First name:		
Last name:		
Occupation:		
Date of Birth:		
Place of Birth:		
Passport no.:		
Expire date:		
Issued where:		

Home address:	
City, State, Zip:	
Telephone no.:	
Fax number:	
E-mail address:	
Name of Tour:	
Remarks:	

I/We have read and accept the attached Terms and Conditions associated with your travel program

\_\_\_\_\_  
Date:                      Signature:



**H.A.T. Tours**  
**European Opera Tours**

## Terms & Conditions

We request you to read them carefully, since they are binding.

**ALL-INCLUSIVE TOURS:** H.A.T. Tours pricing includes theatre tickets in Orchestra level seats, and guided sightseeing. Unlike many other tour operators, we do not attempt to sell you additional excursions or day trips. At your request, we will assist you in planning your free-time activities, which comes with our long-time personal knowledge of all the cities and sights we visit on each tour. Meals are as listed in the day-by-day itinerary (B-Breakfast, L-Lunch, D-Dinner). Dinners (including wine) in many cases are offered a-la-carte or semi a-la-carte instead of a fixed menu.

**GRATUITIES INCLUDED:** All customary gratuities for porters, doormen and dining room servers are included for the services as listed herein or within the itinerary for any tour. Gratuities for personal requests or exceptional services rendered on behalf of a tour member are at the tour member's discretion.

**NOT INCLUDED:** Passport and visas; beverages other than wine, coffee and tea with meals; personal expenses such as phone calls, room service, alcoholic beverages, mineral waters, soft drinks, airline excess baggage charges, and other incidentals. For passengers not arriving or departing with the group, local transfers are at the passengers' expense. Personal gratuities for local guides are at tour member's discretion.

**RESERVATIONS:** A minimum initial deposit of \$2,000 per person is required to hold a reservation. Due to the small size of our groups, there are no exceptions to this policy as we are unable to guarantee a reserved space on any tour without a deposit. The balance is due at least ninety (90) days before departure, and must be paid in full when due. We accept personal checks. You may also pay with major credit cards via PayPal, by going to Booking info. You do not have to pay any bank Foreign Transaction Fee.

**CANCELLATIONS AND REFUNDS:** Notice of cancellation must be in writing, signed and faxed or emailed to us at (727) 360-8459. Cancellation charges will be based on the date notice is received by us. All cancellations of confirmed reservations prior to 70 days before departure are refundable less any amount already transferred to supplier (for such services as opera tickets or deposits on hotels) plus \$500 per person administration fee. Between 69 and 30 days prior to departure, a cancellation charge will be assessed equal to 50% of the total cost per person. 29 days or less prior to departure, the cancellation charge will be 100%. Request for refunds must be received in writing.

**CHANGES TO ITINERARIES:** H.A.T. Tours reserves the right to cancel a tour, to modify the accommodations and/or itinerary, and to vary any of the other elements of the tour due to local conditions or as may be deemed reasonable and expedient by H.A.T. Tours. In the event the tour is cancelled by H.A.T. Tours full refund will be made. H.A.T. Tours will have no liability beyond payment of a full refund upon cancellation.

**TRAVEL INSURANCE IS RECOMMENDED:** H.A.T. Tours, is not responsible or liable for any loss, damage or theft of personal property, including but not limited to luggage and/or personal belongings, or for personal injury, accident and/or illness. It is recommended for your own self-interest and protection that you have in place adequate insurance to cover these situations, as well as trip cancellation/interruption coverage. Upon receipt of a reservation, we will send you information regarding issuers of these policies which can be done through HAT Tours.

**RESPONSIBILITY:** H.A.T. Tours, d/b/a/ European Opera Tours, shall be deemed to act only as agent and shall not be liable for any injury, damage, loss, claim, expense or other loss of any nature including but not limited to those caused by or resulting from any vehicle or conveyance, or the acts or negligence of any company or of any person engaged in conveying the passengers or carrying out the operations or arrangements of the tour, or by local conditions, overbooking by hotels, delays, sickness, weather, strikes, war, quarantine or any similar causes. Liability of H.A.T. Tours, shall in any case be limited to the amount paid to H.A.T. Tours, The passenger tickets in use by the airlines, when issued, shall constitute the sole contract between the airlines and the purchaser and/or passenger, and the airlines concerned shall not be held liable for any act; omission or events occurring during the time passengers are not aboard the aircraft. The service of any IATA carrier may be used.

These terms and conditions are valid 12/31/2017